



## HP Renew Program

Quality remanufactured HP products, backed by original HP warranty



## Certificate of Quality

HP sets very stringent quality standards for all products to ensure they meet customer's high quality expectations. With a proven track record of achieving strict targets, the HP Renew Program refurbishment process ensures that all remanufactured products are certified to be 'as good as new'!

This Certificate of Quality assures that HP Renew products fully comply with the "HP Renew Technical Refurbishment Checklist".

### The HP Renew promise

The vast majority of HP Renew products are sourced from HP's Demo Program equipment or from HP factory excess, and are therefore less than 12 months of age.

With HP Renew products, you can rest assured knowing you are getting the same high-quality and performance that comes with new HP products.

All HP Renew products have undergone comprehensive HP refurbishment and testing processes, ensuring they are fully restored to meet HP certified standards. It is only then that they qualify for full HP warranty – your guarantee of HP quality and reliability!

### Warranty statement

The warranty period for a HP Renew product is the same as for a new product, unless otherwise stated.

The warranty of the HP Renew product starts with the date of purchase and refreshes the full original warranty. It is important to note that this is not a remaining warranty policy.

HP Renew products are covered by the original service and support, with additional options available.

### How to identify a genuine HP Renew product

HP Renew products can be recognized by the addition of an "R" to the HP product number.

For example, if the new product number is A1234A or 123456-421, the equivalent HP Renew product number will be A1234AR or 123456R-421

This is proof that the product has completed the rigorous HP Renew refurbishment process, and is covered by full same-as-new HP warranty.